Programme of Proposed Scrutiny Topics

Topic	Corporate Objectives (LEAF)	Scrutiny Approach (Summary Bulletin, Report, rapid review or task and finish group)	Background Notes / Officers' comments	Lead Officer(s)	Reporting timeframe
Annual Report on Council Complaints		Report by Ben Wood	Email sent to the Chair from Ben Wood, Director for Regeneration, Customer and Commercial Services on 16 April 2026.	Ben Wood, Director for Regeneration, Customer and Community Services	15 September 2026
AI in Local Government and at East Herts		Report by Matt Canterford	Suggested as a topic by Executive Member for Corporate Services (Cllr Dumont).	Matt Canterford, Director, Chief Technology Officer (CTO)	15 September 2026
Council Tax Support Scheme 2027/28		Report by Carol Bulloch		Carol Bulloch, Assistant Director (Revenues and Benefits)	10 November 2026
Listening Council			Suggested at Scrutiny Committee workshop on 5 March 2026		To be discussed and agreed
BEAM Update			Suggested at Scrutiny Committee workshop on 5 March 2026 – Audit Governance Committee are considering a report the BEAM business plan on 30 June 2026.	Ben Wood, Director for Regeneration, Customer and Community Services	To be discussed and agreed
Local Government Reform		Report by Helen Standen	Scrutiny Proposal Forms submitted by Cllrs E Buckmaster and G McAndrew	Helen Standen, CEO	O&S meeting date in 2027, based upon advice from Helen Standen (CEO)